

Tips for Accessing the 2021 MTA Conference Using a Tablet or iPad



MTA's 2021 Virtual Conference & Expo can be accessed multiple different ways on different devices. We recommend using a laptop or desktop computer, however mobile devices can also be utilized. Below are some tips and tricks for account setup and app use on a mobile device, iPad or tablet.

1. Your device **MUST** have reliable internet or data access to stream the live event. Be sure your internet is connected before attempting to download the app or login to the event.

2. Due to incompatibility issues on iPads and tablets, we strongly suggest setting up your account for the first time on a laptop or desktop. *Don't have access to a computer? Reach out to MTA staff (at least 2 business days prior to the event date) and we would be happy to assist you.*

If during account setup on a mobile device or tablet you get a blank screen or get stuck at a "spinning circle" page, your account will require a manual re-set. Please contact MTA for further assistance.

Once your account is set up, you can choose to access the event two ways:

WEB-BASED APP: Login on the web-based event at <https://bit.ly/21MTACONF> using the Chrome browser. This will look and feel very similar to what you would see on a laptop or desktop.

MOBILE APP: To login using the mobile app, you'll first need to download it. You can find the mobile app by searching for "Socio Event App" in the Google Play or Apple App Store, or scan the QR code at right using your mobile device.



After downloading, open the app and enter the email address on file with MTA. Then, under "Current & Upcoming Events" tap *Search events* and look for the "MTA 2021 Virtual Conference & Expo" event icon, then tap JOIN. If the event does not automatically appear, simply search for it by name, then tap JOIN.

The mobile app will have nearly all the same functionality as the web-based app, however some live video chat sessions are not supported on the mobile app. If you plan to participate in live video chats, please use the web-based app in the Chrome browser.

Tips for accessing live Zoom sessions:

On occasion, mobile devices and tablets are unable to auto-open Zoom when you click on the links for live sessions. If you click the "Join Live Stream" link to enter a live session and Zoom does not open, please follow these steps:

1. Click on the session name you wish to access to see the session details.
2. Select and "copy" the meeting ID, which can be found in the session description.
3. Open the Zoom app on your device, then paste (or type in) the meeting ID and continue into the session.

Have other questions or experiencing an issue not addressed here? Please contact MTA directly for further support at 517-321-6467 or email us at education@michigantownships.org. We strongly suggest setting up your account and accessing the event for the first time well in advance of the event date, to allow plenty of time for troubleshooting or to answer any questions you may have. Wait times for phone and email assistance will increase closer to event dates and start times.